

Claims management for employees on the go



With the Unum Customer App, you'll be able to easily access important claim and leave information:



› View claim and leave status or file a new claim/leave



› Contact your claims representative — and more

For Apple and Android devices

As the leading provider of group disability insurance,¹ Unum is always looking for ways to improve the claims experience for your employees. With the Unum Customer App, they can file a new claim or access claim information anytime, anywhere from their mobile phone.

Instant, real-time view of current claim status

Unum's mobile application helps employees easily access and monitor family and medical leave and claim details from their mobile devices. Employees can:

- File a new claim or leave
- Check the status of their claim or Family & Medical Leave Act (FMLA) absences*
- Send letters and documents to Unum
- Review recent payment information

Convenient features help employees manage their claims

Because this app is designed for mobile devices, employees benefit from convenient features that can help simplify the overall claims process. The app allows employees to:



Take a picture with their phone of documents needed to process their claim, such as medical records or requested forms, and upload them directly to their file



Add or update bank information to keep their claim payment direct deposit information current



Submit intermittent hours for their family and medical leave



Send a message to their claim specialist



Access Unum's Contact Center

Did you know?



9 out of 10 Unum claimants are satisfied with our overall claims handling.²

The app shares many capabilities with our claims website — meaning employees get prompt service, even when they're on the go. And all of their personal data is secure, for extra peace of mind.

When employees need to file a claim, Unum claims specialists are there from the beginning to help guide them through the process. This app provides another easy way for employees to track and manage ongoing claims information or file a new claim or leave — at their convenience. Tell your employees about the Unum Customer App, designed for and available in Apple® and Android™ app stores.

MORE

For more information about the Unum Customer App, contact your Unum representative.

Apple is a registered trademark of Apple Inc. Android is a trademark of Google Inc.

¹If FMLA is elected

¹ LIMRA, "U.S. Group Disability Insurance 2016 Annual Sales and InForce" (2017), based on inforce premium.

² Market Decisions, "2015 Unum STD, FMLA and LTD Claimant Satisfaction Research" (2016).

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